

# 2019 Responsible Business Report HIGHLIGHTS



Reflecting on our achievements in 2019, I am very proud to lead a company with a strong focus on sustainability, diversity, wellbeing and governance.
Our global team continues to deliver innovative new technologies that help our customers become more efficient and create better products with improved social and environmental outcomes.

PATRICK S. WILLIAMS
PRESIDENT AND CHIEF EXECUTIVE OFFICER



# **What Matters Most**

We regularly engage with our stakeholders to identify the issues that matter most to them.

Our last materiality assessment took place in 2017 and helped refine our strategy and focus areas developed across the four pillars of responsible business. Our next formal assessment is planned for 2020.



**ECONOMIC** 



SOCIAL

VALUE

**Caring for** 

**People** 



**ENVIRONMENT** 

VALUE

**Conserving** 

& Protecting



**GOVERNANCE** 

VALUE

Leading

by Example

# Responsible Growth

# **FOCUS AREAS**

# FINANCIAL PERFORMANCE

Generating economic benefits for our employees, shareholders and local communities.

# INNOVATION

Encouraging ongoing innovation in product development and application to keep our businesses competitive and sustainable.

### **FOCUS AREAS**

# HEALTH, SAFETY AND WELLBEING

Nothing is more important to us. We strive to be leaders in health and safety, safeguarding anyone that could be affected by our activities.

#### **EMPLOYEES**

Investing in the growth, diversity and development of our employees helps us to attract talent and achieve long-term success.

# COMMUNITY ENGAGEMENT

Supporting local communities through education, fundraising and sponsorship opportunities.

### **FOCUS AREAS**

# MINIMIZING IMPACT

Seeking to understand and reduce the impact of our activities, while developing innovative products to help protect the environment.

## PRODUCT Sustainability

Supplying safe, sustainable products, designed to meet the needs of society now and in the future, while minimizing their environmental impact.

### **FOCUS AREAS**

# LEGAL COMPLIANCE

Understanding that honest, ethical and transparent conduct is vital to our success and reputation. Every employee plays an essential part in complying with local and national laws, rules and regulations.

# THIRD-PARTY MANAGEMENT

Ensuring our supply chain complies with legal, ethical and social requirements, while also finding opportunities for environmental improvement and economic efficiency.

CARING FOR PEOPLE: People are the heart of our business. Our continued success depends on keeping people safe, promoting a healthy lifestyle, protecting human rights, improving education, training and maintaining good relations with our neighbors.

# Health, Safety & Wellbeing **SINCE 2018**

9% decrease in the total number of accidents

9,743 Near Misses raised

Innospec Employee Lost Time Accident Frequency Rate = **0.07** per 100,000 hours better than the Industry average of **0.15** 

OUR JOURNEY TO.



1,493 EMPLOYEES TRAINED

7,970 MANAGEMENT INTERACTIONS COMPLETED

**85,096** 60-SECOND CHECKS COMPLETED (129% INCREASE ON 2018)

PHASE 2 ROLLOUT TO NON-MANUFACTURING EMPLOYEES INITIATED

# **Performance Recognition**

Corporate Safety Awards (years without an IRLTA\*)









# **Corporate Safety Certificates**

(Employee-Hours worked)



4 million: Ellesmere Port, UK 1 million: Oklahoma, US



SILVER CERTIFICATE 1/2 million: Saint-Mihiel, France and Castiglione, Italy

# **Promoting Wellbeing**

**Employees offered** support, training and advice including: annual health checks, health insurance, free fruit stations, health newsletters, information campaigns and fitness events.

**100%** of manufacturing sites maintained the controlling rating of the UK Chemical Industry Association's (CIA) Health Metrics Indicator Tool. **81%** of sites have reached best practice and 73% advanced in some areas.

## WORKFORCE IN NUMBERS

Female



employees in 24 countries



years 53% + years 36%

Female

Senior Managers

# **Community Engagement**





**136** charitable organizations supported globally

#### **PENFED FOUNDATION Military Heroes Fund**



US\$231.000 raised in 2019



# innospec cares



US\$190,000



93 APPLICATIONS APPROVED



**21** INNOSPEC SITES PARTICIPATING



89 CHARITIES & GOOD CAUSES SUPPORTED GLOBALLY



38 EMPLOYEES INVOLVED IN VOLUNTEERING DAYS

#### WATER USE Performance Since 2018 & 2006

efficiently as possible and minimizing the impact of our operations on the environment.

(Baseline Year)

Greenhouse Gas Emissions (Scope 1 & 2)

#### ABSOLUTE



6 reduction since 2018 81,148 metric tonnes CO<sub>3</sub>e 26% reduction since 2006

#### INTENSITY



6% reduction since 2018 L33 kg CO<sub>2</sub>e per metric tonne of product 4% reduction since 2006

#### **ENERGY USE**



6 reduction since 2018 .2 GJ per metric tonne of product 21% reduction since 2006

# **HAZARDOUS WASTE**



% increase since 2018 kg per metric tonne of product 74% increase since 2006

# 2019 ecovadis

CONSERVING AND PROTECTING: Monitoring and measuring the impact we have on the environment has

been a long-standing core element of our sustainability strategy. We are committed to using resources as

1% reduction since 2018

**Verified Performance** 

Supplier Engagement Rating score: B-

**WATER SECURITY** 

CDP Supply Chain Disclosure Program 2019

Performance band score of B: Management

(above regional and sector average rating of C)

Performance band score of B-: Management

(above program global average score of C: Awareness)

(at program global average score of B-: Management)

% reduction since 2006

.54m³ per metric tonne of product

ECOVADIS SUPPLY CHAIN CSR ASSESSMENT iold Medal Status - ranking Innospec amongst the top 5% of all companies evaluated for their environmental, labor and fair business practices.

# **Product Sustainability**

Innospec chemistry helping to make life work better in:

## PERSONAL CARE

Natriquest® - An award winning biodegradable chelating agent for use in hair care and hand cleansing, offering the overall best alternative to EDTA amongst other non-biodegradable chelants. Empigen® and Pureact - a number of our

products in these ranges are certified as COSMOS and ECOCERT natural detergents. Solid cleansing solutions - eliminating the need to transport water, reducing transport emissions by 75% and helping to minimize plastics used in the final consumer product.

# HOME CARE

### **Dried surfactants**

Eliminating the need to transport water, reducing associated transport emissions and compatible with plastic-free packaging for final consumer products.

# **Aguanate series**

A mild range of surfactants derived from natural sources and readily biodegradable.

# ENERGY

ecotherm® pro natur - improves the stability and gives cleaner combustion of light heating oil, alongside a carbon offsetting program enabling our customers to offer carbon neutral premium heating oil to their customers.

Ortholeum® 130 - reducing transformer failure in the electricity industry.

# TRANSPORT

Octamar™ – helping the shipping industry transition to new low-sulfur fuels meeting IMO 2020 legislation. **Dynamico™** fuel additives – increasing fuel economy and reducing particulate

## AGRICULTURE

matter from GDI engines.

ENVIOMET® C - a powerful range of readily biodegradable chelating agents, making them an environmentally friendly alternative to other chemistries.

Millifoam® - a new product range for high, medium and low-density plaster boards, helping to address different industry needs such as raw material sustainability, energy saving and lower CO, emissions.

#### RESOURCE EXTRACTION >

Dehscofix® SC12 - improves the efficiency of the electrolytic extraction in copper mining, reducing energy requirements. TORRENT® - drag reducing agents that improve pipeline efficiency and reduce energy requirements by up to 40%. **Redi-Guard™** - supporting the switch to energy efficient water-based mud systems for resource extraction. IPD-470 - allows oil to be easily transported

in cold climates reducing the energy needed to pump and transport. EcoSolve™ - an environmentally friendly acid that provides an alternative to harmful hydrochloric acid treatments for use in oilfield industry. The acid is classified as being a non-irritant to skin and is biodegradable, minimizing risks to people and the environment.

RESPONSIBLE GROWTH: Financial stability and growth are essential to maintain our commitment to making a positive contribution towards a more sustainable future.

**US\$1.5** BILLION

CONOMIC

GOVERNANCE

**USS466** MILLION

0\$0



**GROSS PROFIT** (UP 2% ON 2018) (UP 7% ON 2018)

**US\$202** 

**ADJUSTED** 

**EBITDA** 

**US\$150** MILLION

0\$0

REVENUE

MILLION 0\$0

**OPERATING** INCOME

# INNOVATION

Encouraging ongoing innovation in product development and application to keep our businesses competitive and sustainable.

**US\$35.4 million** 2019 Group investment in research and technology (R&T), product/ application development and technical support

**211** people working globally in R&T and Technical Support

Innospec Global Research Center, Ellesmere Port, UK site

4 Regional R&T / Technology Centers

Global Center of Excellence Millbrook, UK

**Global network** of 10 Technology Centers

LEADING BY EXAMPLE: Compliance is a non-negotiable core element of our business. We have developed robust systems and procedures to ensure that our employees, third parties, suppliers and other stakeholders behave legally, responsibly and ethically.

# **Transparent** and Honest

A number of our key corporate governance policies are publicly available online at: www. innospecinc.com/about-us/ corporate-governance

# Compliance Training

**2,103** employees enrolled in the compliance training

6,599 legal compliance courses completed by employees

compliance training

**465** Third parties enrolled in the

# materials. Over all the Innospec supply chain continues to score better than the EcoVadis average.

approval process for all raw

EcoVadis assessment incorporated

into our supplier evaluation and

# ecovadis

# Sustainable Palm Oil



**Membership** of Roundtable on Sustainable Palm Oil (RSPO) since 2013. Check out our progress at www.rspo.org/members



**Certification** of all applicable sites. RSPO mass balance supply chain certification enables us to offer certified products where applicable.



**Membership** of Action for Sustainable Derivatives (ASD), a new collaborative initiative that is working to maximize transparency and sustainability throughout the palm and palm kernel oil derivatives supply chain.



**Increased transparency** of our palm based supply chain, achieving 99% transparency at refinery level and 92% at mill level.

Working with suppliers to ensure that all palm-

Managing

Third Parties



based materials we procure will be from sustainable sources that comply with NDPE compliance (no Deforestation, no Peat, no Exploitation).



Our Sustainable Sourcing of Palm Oil and Palm Kernel Oil policy, implementation action plan, progress report and Palm Grievance Procedure are available at https://innospecsustainability.com/ environment/sustainable-sourcing



# innospec Priorities for 2020



# **HEALTH AND SAFETY**

Protect the health, safety and welfare of employees and third parties.

phase of our global safety behavioral program, Journey to Zero Harm (JTZH), to all nonmanufacturing employees.

Manufacturing locations to ensure that the JTZH program remains current and embedded.

Reduce the number of Loss of Containment events.

safety standards.



## SOCIAL

All manufacturing facilities to take part in at least one team **Volunteering Day** event and submit one team match-funding application.

Increase the transparency and understanding of Innospec's palm-based raw material supply chain, targeting 100% at the mill level by 2020.

Support the development and growth of the Action for Sustainable Derivatives initiative.



### **ENVIRONMENT**

Reduce Greenhouse Gas by targeting projects that will deliver the equivalent of a 2% saving by the 2015 baseline).

electricity sources at facilities and establish viable options for



## GOVERNANCE

Review and revise our global compliance-related performance objectives as appropriate.

Launch and communicate Innospec's Supplier Code of Conduct.

Implement a formal palm oil supply chain grievance process and procedure.

Engage with suppliers, where identified, to encourage improvements in their sustainability practices.

Further details on Innospec and our Corporate Social Responsibility programs can be found on our website below or by emailing sustainability@innospecinc.com